

Quality & Safety

Fire Safety & Emergency Preparedness

This quarter, we recently conducted a successful emergency fire drill in partnership with the Nairobi City County Fire Department to test and strengthen our workplace emergency readiness. The exercise assessed our evacuation procedures, the effectiveness of our trained Fire Marshals in guiding staff safely to exits, and the accuracy of headcounts at the designated assembly point. Working alongside the City County team also helped validate our coordination with external responders and confirmed the importance of clear communication during an incident.

The drill reinforced that preparedness is not optional—regular practice, teamwork, and procedure are what protect people when seconds matter.



17th Global Humanitarian Aviation Conference (GHAC) – Istanbul, Türkiye

We participated in the 17th Global Humanitarian Aviation Conference (GHAC) in Istanbul, Turkey, bringing together humanitarian aviation stakeholders to safeguard air access for life-saving missions. Under the theme "Sustaining Lifelines: Confronting Funding Cuts in Humanitarian Aviation and Ensuring Operational Continuity," the forum explored how operators can maintain safe, compliant services despite tightening budgets. Our leadership contributed to discussions on operational viability and practical strategies to sustain service delivery in complex environments. The conference reinforced our mission of connecting humanity with every flight and our commitment to reliable passenger and cargo operations that support vulnerable communities.

Environment

Key Sustainability Milestone: LED Cabin Lighting Upgrade

by Alphine Lemmy

In partnership with DOTAS Aviation GmbH, we upgraded cabin lighting on one Dash 8-Q400 aircraft to energy-efficient LED systems, with plans to roll out this improvement across our fleet. The upgrade reduced lighting-related power consumption by **70%** and eliminated **40 kg** of ballast, contributing to improved operational efficiency and fuel-saving potential. LEDs also offer longer service life, fewer component replacements, reduced maintenance demand, and lower waste generation. This milestone reflects our approach to sustainability: practical, measurable upgrades that strengthen performance while reducing environmental impact.

Team Spotlight

From Run 4 Seniors to New Summits: The 748 Outdoor Club

– By Nura Ali

Following the unity and momentum of the Run 4 Seniors, our team launched the 748 Outdoor Club, an employee-driven wellness initiative that promotes fitness, connection, and motivation beyond the workplace. The club has organised regular Saturday hikes, including climbs at the Ngong Hills, bringing colleagues together to challenge themselves and build stronger bonds across teams. With growing participation and leadership support, the club aims to expand into more ambitious outdoor activities, reinforcing a culture of wellbeing, teamwork, and shared purpose.



Highlights

Q4 Newsletter Highlights

Internal Staff Appointments.

We congratulate the following on their internal appointments:

- Peter Mwengi Wanjia** – Captain, Dash 8-100
- Irene Achieng Okello** – Avionics Engineer, C208 & Dash 8-100
- Ryan Melly Inziani** – A&C Engineer, C208
- Dennis Shisia Eshitemi** – Café Manager

Well done to all on this important milestone. Their growth reflects the dedication and the trust placed in them by the 748 family.



Dubai Airshow 2025

We were proud to be represented at the Dubai Airshow 2025 by our Technical Director, Mahamud Tawane, and Environment Manager, George Oduor. Their participation placed us at the heart of global conversations on aviation innovation, safety, and sustainability. This was made possible through our collaboration with DOTAS Aviation GmbH, our LED cabin lighting partner, whose advanced solutions are helping us reduce energy use and further strengthen our commitment to sustainable, ISO 14001:2015-aligned operations.



ICAO LOC-I & UPRT Workshop

Our Head of Quality, Safety, Security, Environment & Library (QSSEL), Maurice Juma, together with Director of Pilot Training Jeff Dusang, Chief Pilot Ayub Gitau, and other team members represented us at the Combined Workshop by ICAO on Loss of Control In-Flight (LOC-I), Upset Prevention and Recovery Training (UPRT), and Aircraft Operations (Ops).



EU CORSIA Workshop

Our Environmental Manager, George Oduor, and Environmental Officer, Alphine Lemmy, represented 748 Air Services at the EU CORSIA Africa and Caribbean Capacity Building Workshop. The forum brought together regional airlines and regulators to discuss carbon offsetting, evolving emissions regulations, and pathways for sustainable aviation growth.



Environmental Sustainability Partnership with Kenya Forest Service

Our Managing Director, Mr Moses Mwangi, led a delegation to the Kenya Forest Service (KFS) headquarters to discuss ongoing conservation programmes and explore new areas of collaboration. These efforts reflect our resolve to offset our emissions footprint and protect the environments in which we operate, while building long-term partnerships for conservation and climate resilience.



Aviation Africa Summit & Exhibition (Kigali, Rwanda)

Our team, led by Training Manager Captain Rashid Hussein and our Flight Operations Coordinators, represented us at the 9th Aviation Africa Summit & Exhibition in Kigali, Rwanda. The two-day event, themed "Bridging Skies, Leveraging Growth," brought together key aviation stakeholders, and our participation supported discussions on industry challenges, partnerships, safety, and sustainable regional connectivity.



Silver Sponsor at the KAAO AGM

We were proud to sponsor the Kenya Association of Air Operators (KAAO) Annual General Meeting (AGM) as a Silver Sponsor. As a committed member of KAAO, this sponsorship reflected our continued support for a strong, collaborative aviation industry and our dedication to initiatives that promote safety, shared learning, and sustainable growth within Kenya's air operator community.



748 Cares

Breaking Ground, Building Dignity

– By Nura Ali

In Q4 2025, our community impact efforts focused on advancing long-term support for seniors through Mama Ibado Charity (MIC). A key milestone was the groundbreaking of the MIC Seniors Community Centre on **28th August 2025**, marking progress toward a facility designed to provide consistent care, social connection, and dignity for elderly beneficiaries.

Alongside this, the **Support a Mzee Challenge** mobilised staff participation and encouraged everyday giving, helping grow awareness and action around senior care. These initiatives reflect our belief that meaningful impact is built through sustained partnerships and shared responsibility.

