

Every Quarter,
Everything 748



748 Newsletter | **Quarter 1**
January - April 2025
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AIR SERVICES
WE GO ABOVE & BEYOND

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EDITOR'S FOREWORD



Welcome to the 2025 edition of **Inside 748** — your go-to space for everything 748 Air Services.

We begin the year on a high note, celebrating **30 years of connecting humanity**. This remarkable milestone is not just a reflection of how far we have come, but a reminder of the journey ahead and the values that guide us. As we look back, may we also look forward — with pride, purpose, and renewed commitment.

Let us always remember we are not just an aviation company — we are a humanitarian aviation company. That distinction defines how we operate, how we serve, and how we show up every day. Whether it's a pilot ensuring the safe journey of passengers and crew, engineers maintaining the airworthiness of our fleet, or ground operations dispatching aircraft with precision — every one of us plays a vital role in upholding our mission and making a difference.

In this first quarter, we bring you engaging stories on **Quality & Safety, Environmental Sustainability, Team spotlights, and our Corporate Social Responsibilities**. A heartfelt thank you to all contributors — your voices shape this platform. I also encourage more of you to share your insights, experiences, and expertise. Your stories matter.

Let's keep the conversations going — because learning, growth, and connection never stop. If you have suggestions or feedback, we are always listening. Together, we can keep raising the bar.

Here's to a year of going above and beyond.

With warm regards,

Nura Ali.

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From a Vision to a Lifeline: Ahmed Jibril Reflects on Three Decades of Service

By Brian Ogutu

In 1995, in the quiet town of Lokichogio in northwestern Kenya, a small dream took flight. It wasn't grand—just one aircraft, three pilots, one engineer, two operations staff, and our chairman Ahmed Jibril, all guided by a simple vision: to do things right. What began with purpose and determination has, thirty years later, grown into one of Africa's most trusted humanitarian airlines.

Ahmed didn't enter aviation with grand ambitions, but rather with a desire to make a difference. "At first, I wasn't sure how long I'd stay in aviation," he reflects. "You get into things by accident—by fate." But fate had bigger plans.

When the airline began operations, the mission was clear: fly to save lives. Based in Lokichogio, near the South Sudan border, the demand for humanitarian assistance was urgent during the Sudanese war. Food, medicine, and critical supplies were in short supply, and the organization responded to that call. Each flight transformed the airline from a transport provider into a vital lifeline for communities in crisis.

Change came quickly. A major turning point was the decision to invest in the Dash 100 aircraft. The first of its kind in the fleet, registered as 5Y-JGM, carried deep symbolic meaning. The aircraft's registration number was a tribute to Dr. John Garang Mabior, South Sudan's first leader. This name reflected the airline's deep bond with the region and its ongoing commitment to peace, unity, and humanitarian service.

Through the years, the fleet expanded to 15 aircraft, greatly enhancing the ability to reach isolated and underserved communities. From a modest start with a single plane, the organization grew into a dependable provider of humanitarian air services across the continent. Each aircraft played a role in delivering life-saving support and providing a lasting impact where it mattered most.

Beyond aviation, the organization expanded its humanitarian efforts by partnering with other organizations, like Mama Ibado Charity—a charity that focuses on restoring dignity to senior citizens in Kenya. Through this partnership, 1,000 vulnerable elders receive monthly food support, access to healthcare, and a renewed sense of hope. The collaboration significantly extended the organization's humanitarian reach, moving beyond airlift operations to make a meaningful impact at the community level.

Now, with 30 years of service behind 748, the organization reflects on a journey built on unity, determination, and heart. What began as a small operation has become a leading humanitarian airline, proving that vision, dedication, and teamwork can drive real change. This story is not only about growth in fleet size or coverage—it's a testament to the power of purpose and the lives touched along the way. With eyes set on the future, the mission remains clear: to keep connecting humanity, one flight at a time.

*Every Quater,
Everything 748*



To Ditch or Not to Ditch? Navigating Critical Choices in Emergency situations

By Brian Ogutu

It began like any other training day, but by the end, I realized just how much weight a single decision can carry. “To ditch or not to ditch?” It seems like a straightforward question—until you’re in the midst of a simulation where your aircraft may need to make an emergency landing on water. In that moment, everything shifts. Every breath, every movement, and every command carries significant weight. This wasn’t just about following protocols; it was about understanding what it truly takes to protect lives.

We kicked off with safety briefings, reviewing protocols that would guide us through everything from cabin smoke to decompression, fire incidents, and, yes, ditching. These briefings weren’t just lists of instructions; they were stories, strategies, and lifelines. Behind every step was a reason; behind every command, a possibility. The gravity of it all started to sink in.



Then came the emergency drills. Imagine a quiet cabin suddenly filling with simulated smoke. Alarms blaring. Lights flashing. A calm voice breaks through the tension, directing passengers to prepare for a water landing. It was just a simulation, but it felt real. The crew didn’t miss a beat. Every move was fast, focused, and deliberate. There was no room to hesitate—only time to act.

Ditching, or making an emergency landing on water, is a rare occurrence. However, when it does happen, it tests the crew’s training to the fullest. Observing our team during the drill felt like watching a well-rehearsed orchestra. Everyone moved with intention, and each action was perfectly in sync.

The evacuation process left a lasting impression. It wasn’t just about getting people out; it was also about doing it quickly and calmly amid controlled chaos. Guiding passengers, easing their panic, and providing clear directions requires more than just knowledge; it necessitates practice, trust, and a team working in unison.

The next step involved hands-on training with essential equipment, including life vests, oxygen masks, fire extinguishers, and first aid kits. While each piece of equipment may seem basic on its own, they become crucial lifelines in a crisis. Knowing when and how to inflate a life vest can be critical, especially when the question changes from “Should we ditch?” to “We must ditch.”

Equally striking was the deep sense of teamwork and synchronization among the crew. During every drill, from fire simulations to water evacuations, they worked together as a cohesive unit—confident, composed, and deeply connected. This unity made all the difference. In critical moments, such as deciding whether to ditch the vessel, the decision isn’t made by just one person; it’s a coordinated effort built on training, respect, and an unwavering commitment to protecting lives.

By the end of the day, I left not only with new knowledge but also with a quiet sense of pride. I felt proud to be part of a team that doesn’t just talk about safety but lives it with intention, precision, and heart. I am proud of the people who train not for routine, but for the moments we hope we never have to face. “To ditch or not?” is not a question anyone wants to confront. However, if that moment comes, I know we will face it as we always do—together, prepared, and with purpose. At the core of everything we do, safety is not just a requirement; it’s a shared promise.

Strengthening Safety at the Workplace: First Aid & Fire Marshal Training

By Brian Ogutu

Safety is one of the foundational pillars of our operations at 748 Air Services. As part of our ongoing commitment to fostering a secure and prepared work environment, we recently held a week-long First Aid and Fire Marshal Training facilitated by professionals from St. John Ambulance.

Staff from various departments participated in the training, gaining practical, life-saving skills and vital emergency response techniques to enhance safety in the workplace. From administering first aid and performing CPR to managing fire incidents and executing proper evacuation procedures, participants were equipped with the tools and confidence needed to act swiftly and effectively during emergencies.

At 748 Air Services, we believe that investing in safety is ultimately an investment in our people. This training not only enhances individual preparedness but also reinforces a workplace culture where safety is a shared responsibility.

We encourage all staff to remain alert, report hazards promptly via the Safety Cube, and continue participating actively in safety programs. Together, we can build a safer, more resilient work environment for everyone.





Lithium & Sodium Batteries in Air Transport

By Judy Kalekye

Lithium Battery Incident on Flight to South Africa

As In August 2024, a United Airlines flight en route from **Newark, New Jersey to Cape Town, South Africa**, experienced a serious inflight safety scare when a passenger's mobile phone, powered by a lithium-ion battery, was accidentally crushed under a seat. The damaged device began emitting smoke mid-air, triggering immediate emergency protocols.

The cabin crew responded swiftly—using a **Halon fire extinguisher** followed by water to suppress the incident. The phone was then sealed in a **thermal containment bag** for the remainder of the flight. While the situation was brought under control without injuries or further escalation, it serves as a critical reminder of the risks posed by lithium batteries when damaged or improperly handled on board.

This incident underscores the **global relevance** of battery safety—including on flights to and within Africa—and highlights the need for strict compliance, training, and preventive measures in air transport operations.

As global demand for battery-powered products continues to rise, so does the associated risk of handling and transporting these batteries by air. This increase in shipments raises significant safety concerns—not only for aircraft but also for flight crew and passengers.

Lithium-ion batteries, in particular, pose serious hazards, including potential fires or explosions if mishandled. Although shippers are required to declare hazardous goods, many declarations are either incomplete or inaccurate. While some misrepresentation is intentional, most stem from a lack of understanding of the dangers. This can lead to incorrect packaging, mislabeling, or mishandling—dramatically increasing the risk of incidents such as fires, smoke, or chemical leaks that could result in emergency landings or diversions.

Ensuring that all parties involved in transport understand the risks and follow correct procedures—labeling, packaging, and regulatory compliance—is essential to aviation safety.

Three Primary Causes of Battery Incidents

1 – Rapid Growth in Battery Shipments

A 2022 analysis by McKinsey & Company projects that the global lithium-ion battery value chain could grow over 30% annually from 2022 to 2030, reaching around \$400 billion in value. These batteries power smartphones, laptops, toys, gadgets, and increasingly, electric vehicles—thanks to their high energy density.

2 – Increase in Battery Shippers

As the battery market grows, more players are entering the space. Unfortunately, many of these new shippers are unaware of dangerous goods regulations—or do not follow them correctly.

3 – Rising Energy Density

Battery manufacturers are increasing power output to meet demand for better performance and longer life. Higher energy density also means higher risk during transport.

Why Are Lithium Batteries Dangerous?

Lithium batteries function through an electrochemical reaction where lithium ions move between electrodes in a flammable liquid electrolyte. Their high energy density makes them ideal for modern electronics—but also increases their hazard potential.

If a battery short circuits or is exposed to high heat or pressure, it can enter thermal runaway—a chain reaction that generates heat, vaporizes the electrolyte, and builds internal pressure. If the casing ruptures, flammable and toxic gases may be released, potentially leading to fire or explosion.

For transport, lithium batteries fall into two main categories:

- **Lithium Metal Batteries:**

Use lithium metal as an anode; found in watches, AEDs, car key fobs, and other single-use or long-shelf-life devices.

- **Lithium-Ion Batteries:**

Rechargeable batteries found in smartphones, laptops, and electric vehicles. Lithium is present only in ionic form in the electrolyte.

If other flammable materials—or other batteries—are nearby, a single failure can escalate into a catastrophic fire.

Sodium-Ion Batteries: A Safer Alternative?

Sodium-ion batteries operate similarly to lithium-ion but use sodium ions instead. Though the technology is older, recent advances in battery design and chemistry have revived interest.



1. REGULATIONS AND COMPLIANCE



Purpose: Governed by international standards such as IATA Dangerous Goods Regulations (DGR).

Regulations specify: packaging, labeling,

and documentation rules; in January 2025, sodium-ion batteries will follow similar rules from January 2025, 501

2. BATTERY STATE OF CHARGE (SOC)

To reduce thermal runaway risk during transport.

A lower SOC reduces chance of internal chemical reactions that could lead to explosion. Sodium-ion batteries, while less reactive, are also subject to SOC controls for safe transport.



3. PACKAGING AND INSULATION

Purpose: To isolate and contain any potential hazards



Packaging must be thermally insulated and fire-resistant. Using strong non-conductive containers to avoid short circuits and physical damage—

key measures to contain hazards if a failure occurs mid-transport

4. TRAINING AND SAFETY PROCEDURES

Purpose: To ensure that all handling personnel are properly equipped to manage battery transport.



Key Advantages:

- Lower cost and greater material abundance
- Less chemically reactive
- Can be shipped with 0% charge
- Higher temperature tolerance
- Faster charging and potentially longer lifespan

Because sodium is widely available (unlike lithium, which is limited to a few countries), sodium-ion batteries may play a larger role in energy storage and safer transport in the future.

Making Lithium & Sodium-Ion Batteries Safe for Air Transport

1. Regulations and Compliance

- Purpose: Governed by international standards such as the IATA Dangerous Goods Regulations (DGR).
- How it improves safety: Regulations specify packaging, labeling, and documentation rules. For example, lithium-ion batteries must be shipped with a State of Charge (SOC) below 30%, and from January 2025, sodium-ion batteries will follow similar rules. Proper classification and labeling help alert personnel to hazards and ensure the right emergency response protocols are in place.

2. Battery State of Charge (SOC)

- Purpose: To reduce thermal runaway risk during transport.
- How it improves safety: A lower SOC reduces the chance of internal chemical reactions that could lead to fire or explosion. Sodium-ion batteries, while less reactive, are also subject to SOC controls for safe transport.

3. Packaging and Insulation

- Purpose: To isolate and contain any potential hazards.
- How it improves safety: Packaging must be thermally insulated and fire-resistant. Batteries are placed in strong, non-conductive containers to avoid short circuits and physical damage—key measures to contain hazards if a failure occurs mid-transport.

4. Training and Safety Procedures

- Purpose: To ensure that all handling personnel are properly equipped to manage battery transport.
- How it improves safety: Airline and cargo staff must undergo specialized training for dangerous goods handling, including loading, unloading, and emergency response for issues like overheating, leakage, or fire.

Conclusion

The volume of lithium batteries transported by air is expected to keep growing. To keep pace with demand while ensuring aviation safety, strict adherence to regulations, correct packaging, effective monitoring, and robust training are essential.

While lithium-ion batteries present higher risks, improvements in solid-state battery technology, fire containment, and safety procedures are enhancing the safety of both lithium and sodium-ion batteries in air transport.

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Domestication of Environmental Management Systems Consolidating the Gains

By Alphine Lemmy

On January 27th 2025, we achieved a significant milestone — the official award of our ISO 14001:2015 certification by the globally recognized standards organization, SGS. This accomplishment is more than a badge of honor; it is a powerful affirmation of our unwavering commitment to environmental sustainability.

ISO 14001:2015 is not just another certification. It is an internationally respected benchmark for excellence in environmental management. For us, it signals that sustainability is not an afterthought — it is woven into the very fabric of how we operate. From reducing emissions in the skies to cultivating a culture of environmental consciousness across our teams, this certification reflects our dedication to responsible aviation.

“This certification marks a significant milestone for us, reinforcing our leadership in environmental stewardship within the aviation industry. Sustainability remains a core pillar of our operations, and this recognition underscores our commitment to responsible environmental practices,” said Managing Director Moses Mwangi.



A Milestone in
Environmental
Stewardship
**(ISO 14001:2015
Certification)**



Environmental responsibility is a collective journey. Whether it is switching off unused lights, minimizing plastic use, or embracing greener practices in our daily routines, every small action contributes to a larger impact. Through continuous training, innovation, and teamwork, we are not just moving people and cargo — we are moving toward a greener future.

“With this certification, you have officially been cleared for takeoff into a future of sustainable aviation,” noted Kioko Ndolo, SGS Representative.

This milestone is both a celebration and a call to action. As we continue our journey, we are committed to flying higher — and doing so smarter, cleaner, and more sustainably.

APU & Our PW150A Q400 Engines

By James Nyadianga

What is an APU?

An Auxiliary Power Unit (APU) is a small gas turbine engine used in aircraft to provide electrical and pneumatic power when the main engines are not running. This system plays a critical role during ground operations and serves as a backup in flight.

Primary Functions of an APU

1. Electrical Power

- Generates power to operate aircraft systems such as lighting, avionics, and essential equipment.
- Especially important when the aircraft is on the ground and engines are off.

2. Pneumatic Power

- Provides compressed air for the Environmental Control System (ECS), enabling air conditioning and cabin pressurization.

Bombardier Q400 APU: APS 1000 Features

- Integrated oil system with cooler and fan
- Fully digital control via FADEC (Full Authority Digital Electronic Control)
- Tri-Hub containment for both turbine and compressor wheels
- Connected to the Q400's on-board computer system
- Includes over-speed protection and fault diagnostics
- Equipped with high oil temp and low oil pressure protection mechanisms

How the APU Operates

1. Starting the APU

- Initiated by the pilot from the cockpit using the aircraft battery or external power.
- The starter motor spins the turbine; fuel is injected and ignited, bringing the APU up to speed.

2. Power Generation

- Produces electrical power for onboard systems.
- Supplies pneumatic power for air conditioning and pressurization.

3. In-Flight Use

- While mainly used on the ground, the APU can run in flight as a backup source for electrical or pneumatic power.

4. Controlled Shutdown

- Initiated by the pilot; includes a cooling phase before the fuel is cut off to protect the turbine.





APU Safety Features

- Automatic Shutdown on detection of malfunctions (e.g., over-temp, low oil pressure)
- Fire Protection System with detection and suppression capabilities in the APU compartment

Benefits of Using the APU to Start Engines

1. Independent Power Supply

- Provides essential power when the aircraft is not connected to external sources.

2. Assists in Engine Start

- Supplies the required pneumatic pressure to start the engines, especially useful in remote locations.

3. Fuel Efficiency

- More efficient than using the main engines for ground operations—reducing costs and environmental impact.

4. Enhanced Reliability

- Offers redundancy; can keep essential systems running in case of engine issues.

5. Reduces Main Engine Wear

- Offloads tasks like power generation and air conditioning from the main engines during ground ops.

6. Noise Reduction

- Quieter than running main engines, helping reduce airport noise pollution.

7. Cabin Comfort

- Powers ECS to keep cabin temperature comfortable before takeoff.

Best Practices: APU Care by Pilots & Engineers

For Pilots:

Pre-Flight Checks

- Verify APU functionality via status indicators and test run.
- Check fuel availability and fuel feed integrity.

Operational Monitoring

- Monitor APU status during ground and in-flight use.
- Follow SOPs for APU start-up and shutdown.

Emergency Procedures

- Be familiar with APU failure protocols, including fire handling and abnormal shutdown responses.

For Engineers:

Regular Inspections

- Conduct thorough inspections and borescope checks.
- Check for leaks, wear, and inspect oil levels and quality.

Scheduled Maintenance

- Follow Q400 maintenance manual schedules.
- Replace filters, inspect electrical connections, and test the FADEC system.
- Clean cooling systems (fan and oil cooler).

Diagnostics & Repairs

- Use diagnostic tools for fault isolation.
- Repair/replace components per OEM guidelines and regulatory standards.

General Best Practices

- Maintain clear documentation for all inspections and repairs.
- Ensure training on the APS 1000 APU model and its limitations.

Conclusion

The APU is a vital system for both ground operations and in-flight reliability. Its correct usage helps optimize fuel efficiency, engine life, and system performance. By following best practices, both pilots and engineers contribute to the safe and efficient operation of our PW150A-powered Q400 fleet.



BARS Accreditation

We are proud to announce the successful completion of the WFP BARS Connect pilot project. In addition, we achieved our **seventh consecutive Gold Bar Status** under the **Basic Aviation Risk Standards (BARS)** accreditation by the Flight Safety Foundation. This milestone is a testament to our unwavering commitment to the highest standards of aviation safety, and it reinforces our dedication to providing safe, reliable, and efficient air services to our clients across the continent.



Our Maintenance Team's Big Win: C-Check in 22 Days

This year, we achieved a major breakthrough by completing a C check in just 22 days—an impressive leap from the 60-day average we've recorded in the past. Previously, we relied on international maintenance facilities such as Voyager in Canada, Samco in the Netherlands, and Malta to carry out these extensive inspections. This remarkable improvement was driven by strategic planning, a wealth of experience from past checks, and, most importantly, the dedication and skill of our in-house maintenance team. Their coordination and focus have enabled us to reduce downtime while maintaining our high standards of safety and reliability.



“Discipline, Destiny, & Determination: Magdalene Mwachiti’s Blueprint for Breaking Barriers”

By Brian Ogutu

Magdalene Mwachiti’s rise to Marketing Manager at 748 Air Services is a story of resilience, adaptability, and the unwavering pursuit of excellence. From childhood dreams of law to an unexpected yet fulfilling career in aviation, her journey is proof that life’s twists often lead us exactly where we are meant to be.

One of Magdalene’s fondest childhood memories remains the day she got the opportunity to welcome and present flowers to the late President Daniel Toroitich Arap Moi during his visit to Mwanjambu Primary School in Voi, where she was a student. The moment left a lasting impression on her, reinforcing her belief that opportunities—no matter how small—can shape a person’s future in unexpected ways.

Magdalene’s educational journey was a whirlwind, as she attended no fewer than nine primary schools due to her father’s frequent job transfers. While this could have been a daunting experience for many, Magdalene embraced the opportunity to explore different parts of Kenya, soaking in the diverse cultures and experiences along the way. “It was challenging, to be sure,” She admits, “but it also gave me a unique perspective on the world. I may not have had the chance to form deep, lasting friendships, but I gained a broader understanding of the country I call home.”

Growing up, Magdalene was certain she would become a lawyer. She had even secured an invitation to a prestigious university to Pursue law. However, her father saw a different path for her—one that aligned with her natural creativity and love for storytelling. “My dad saw my true calling in filmmaking, photography, and documentaries. He knew my heart belonged behind the camera, not in the courtroom, and he encouraged me to pursue what would truly fulfill me,” she recalls.

After completing her degree in Mass Communication, specializing in TV Production, Magdalene faced the common challenge of securing her first job. Undeterred, she and her friends took a bold step—visiting the airport and dropping off their résumés at various aviation companies located Jomo Kenyatta International Airport. That leap of faith paid off when she landed an internship opportunity at Kenya Airways in the safety department as a safety data clerk providing with a key function of developing safety communication materials. “I was thrown into the deep end, but I was determined to prove myself. I created safety videos, wrote newsletters, and even handled incident reports—tasks that were far outside my comfort zone. But I embraced the challenge,” she remembers.

Her dedication and adaptability did not go unnoticed. She was soon offered a full-time position at Kenya Airways, where she spent seven years honing her skills before moving to Qatar Airways for a similar role. On coming back to Kenya, she had made up her mind to expand her education and pursue a degree in Occupational Health and Safety. “I knew that to truly excel, I needed to deepen my expertise. The additional degree strengthened my technical knowledge and gave me the confidence to take on new challenges in the Public Health,” she explains.

In March 2019, Magdalene joined 748 Air Services as a Safety Officer and later took on the additional responsibilities in the compliance space as a Quality and Safety Officer. For nearly six years, she worked diligently in this role, ensuring high standards of safety and compliance within the organization. Her efforts and expertise did not go unnoticed, and in January 2025, she was promoted to Marketing Manager. In this position, she is responsible for creating linkages between the company and clients, ensuring contract compliance, strengthening operational excellence and driving the company’s growth and sustainability.

Magdalene attributes her success to discipline and professionalism, qualities she considers essential in any career. “The world is a better place when people simply do what they are required to do—even when no one is watching,” she adds.

Her story is a powerful reminder that success is not always linear. It is shaped by courage, adaptability, and a willingness to embrace change. As she continues to excel, Magdalene serves as an inspiration to aspiring professionals, proving that with the right mindset, one can overcome any obstacle and achieve remarkable heights.

*Wishing you
all a Fantastic
year ahead.*

As we step into a new season, we want to take a moment to celebrate all our incredible team members who marked their birthdays between January and March! Your dedication and hard work continue to inspire us, and we appreciate the positive impact you bring to 748 Air Services. May this year bring you success, happiness, and great adventures both in the skies and beyond!

January Babies

Adan Issack Abdio
James Okech Nyadianga
Hosea Kimeli Lelei
Abdi Omar Khalif
Ayub Gitau Makimei
Ibrahim Abdullahi Osman
Joram Karume Mahui
Ondiek Salim Juma
George Onyango Oduor
Isaac Lunani Muyodi

February Babies

Michael Ondiek Opondo
Steve Njeruh Mwhurih
Everlyne Vihenda
Joseph Musomba Muema
Peter Kores Timaiyo
Yasmin Ahmed Issack
John Moses Plapan
Nancy Wali Tayo
Sasha Shangari
Grace Njeri Ndungu
Roseline Aoko Juma
Yasser Taher
Cynthia Akinyi Odhiambo
Martin Kimeu Mutuku

March Babies

Agnes Ndegwa Nyarwai
Judy Kalekye
Ibrahim Noor Osman
Moses Mwangi Kamae
Hillary Peter Wanzala
Dancan Ochieng
John Odalo Tawa
Peter Mutua Mutiso
Yasmin Adan
Iman Halima Yusuf
Dorcas Kaikai
Mellanie Wambui Wakaba
Gladys Nasimiyu
Ian Wanjiru Njiriri
Alex Sandro Edupu
Brian Mangure Njuguna
Christopher Wahome
Stephen Chanasi
Kennedy Juma

Annual HOD Retreat

Our Annual HOD Retreat, held from February 21st to 23rd, provided a valuable platform for department heads to engage in meaningful dialogue around our company's strategic direction. This important gathering focused on refining our goals, improving execution, and fostering innovation as we continue working toward collective success. A major highlight of the retreat was the official launch of our 30th Anniversary celebrations through the #748AT30 campaign—marking three decades of commitment, growth, and impactful service in humanitarian aviation.



HOD of the Year.



We celebrated Mohamud Tawane, our Technical Director, as the HOD Champion of 2024. His exceptional leadership, commitment, and consistent drive for excellence stood out throughout the year. This well-deserved recognition reflected not only his professional achievements but also the inspiration he brought to the entire maintenance team at 748 Air Services. Congratulations once again, Mr. Tawane!

Captain Dado Promotion



We celebrated a proud moment as Captain Dado Hussein was officially promoted from First Officer to Captain on the Dash 8-100 fleet. His promotion is an inspiring moment for everyone at 748 Air Services, and we are proud to see him take on this new role. We are excited to see him continue to excel and lead with skill and confidence as he reaches new heights in his career. Congratulations, Captain!

Discover The Revamped Mama Ibado Charity Website!

By Nura Ali

748
Cares 05

Mama Ibado Charity is proud to unveil its brand-new website—a refreshed platform designed to deepen your connection with the cause and the people it serves.

What sets the new site apart is its **storytelling approach**, which allows you to meet the beneficiaries and experience the impact of your support through their own words and stories. It's more than just a donation; it's a personal connection.

The platform also offers an alternative way to give. If you prefer to contribute privately, you can now donate directly through the website instead of using the monthly payroll deduction option. Should you wish to make this change, please notify HR in advance.

Support vs. Donate – What's the Difference?

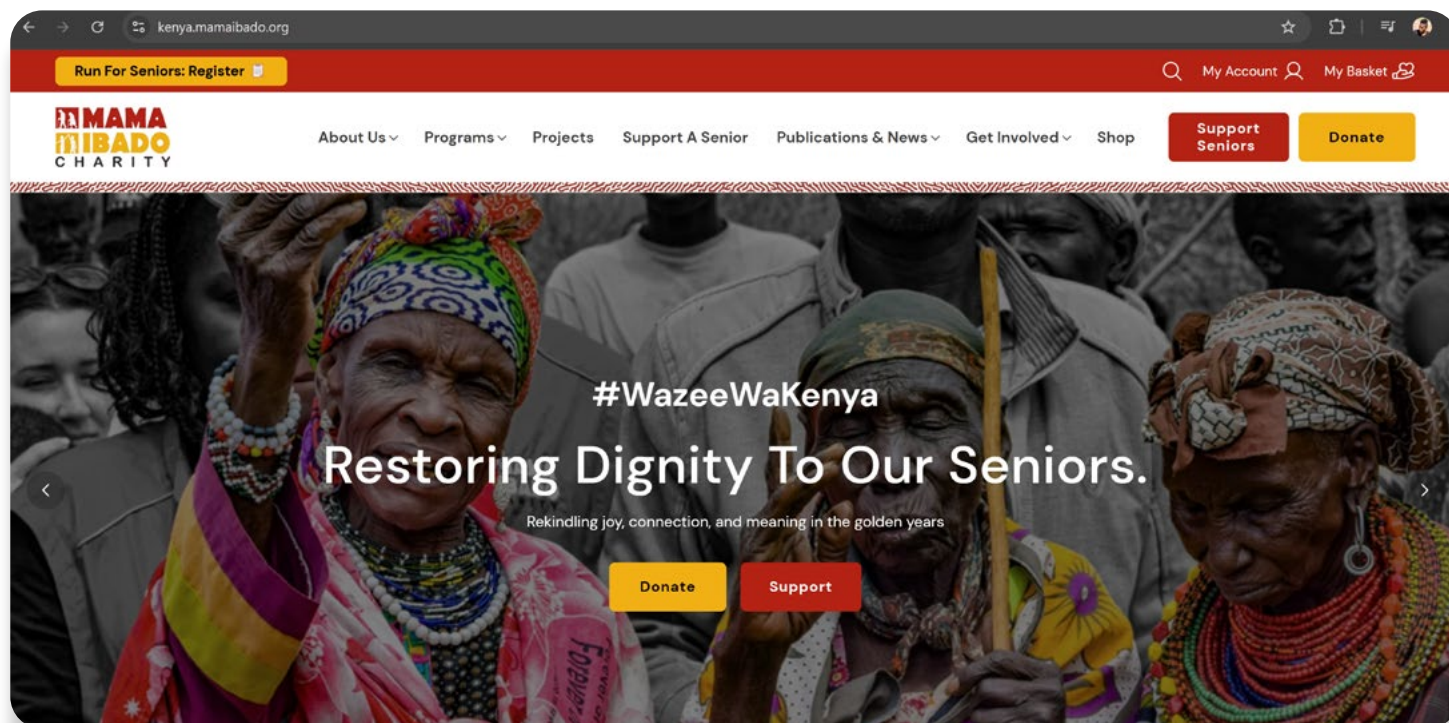
• Support

Clicking the “Support” button on the homepage takes you to a page dedicated to the seniors. Here, you can explore their profiles, watch their stories, and choose to support the ones who resonate with you—through a one-time or one-year contribution.

• Donate

Clicking “Donate” leads to the general donation page, where you can give a one-time or monthly contribution of any amount, without selecting a specific individual.

We invite you to explore the new website and see the difference your generosity can make—one story at a time.



Join the Movement. Run with Purpose.

Mama Ibado Charity is excited to invite our team to participate in the upcoming **Run4Seniors** event, happening on **July 11th**. This special fundraiser aims to provide **nutritious meals and essential medical care for vulnerable seniors**—bringing dignity and hope to those who need it most.

This isn't just another run—it's a chance to come together as a team and stand for something meaningful.

How to Get Involved:

Registering is quick and easy:

1. Head over to www.mamaibado.org
2. Enter your name, email, and select your race category
3. Choose the event you'd like to take part in
4. Complete the payment process
5. Confirm your registration and check your email for confirmation details

Why It Matters:

Your participation goes beyond the race—it's a show of solidarity and compassion for our elders. Each step you take helps deliver critical support, restores dignity, and reinforces a powerful message: **our seniors are seen, valued, and cared for.**

We encourage everyone to sign up and help spread the word. Let's make this a team effort and run with purpose!

#Run4Seniors #TeamSpirit #MamaIbadoCharity



*YEARS OF CONNECTING
HUMANITY
1995 - 2025*

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