

748 QUARTERLY

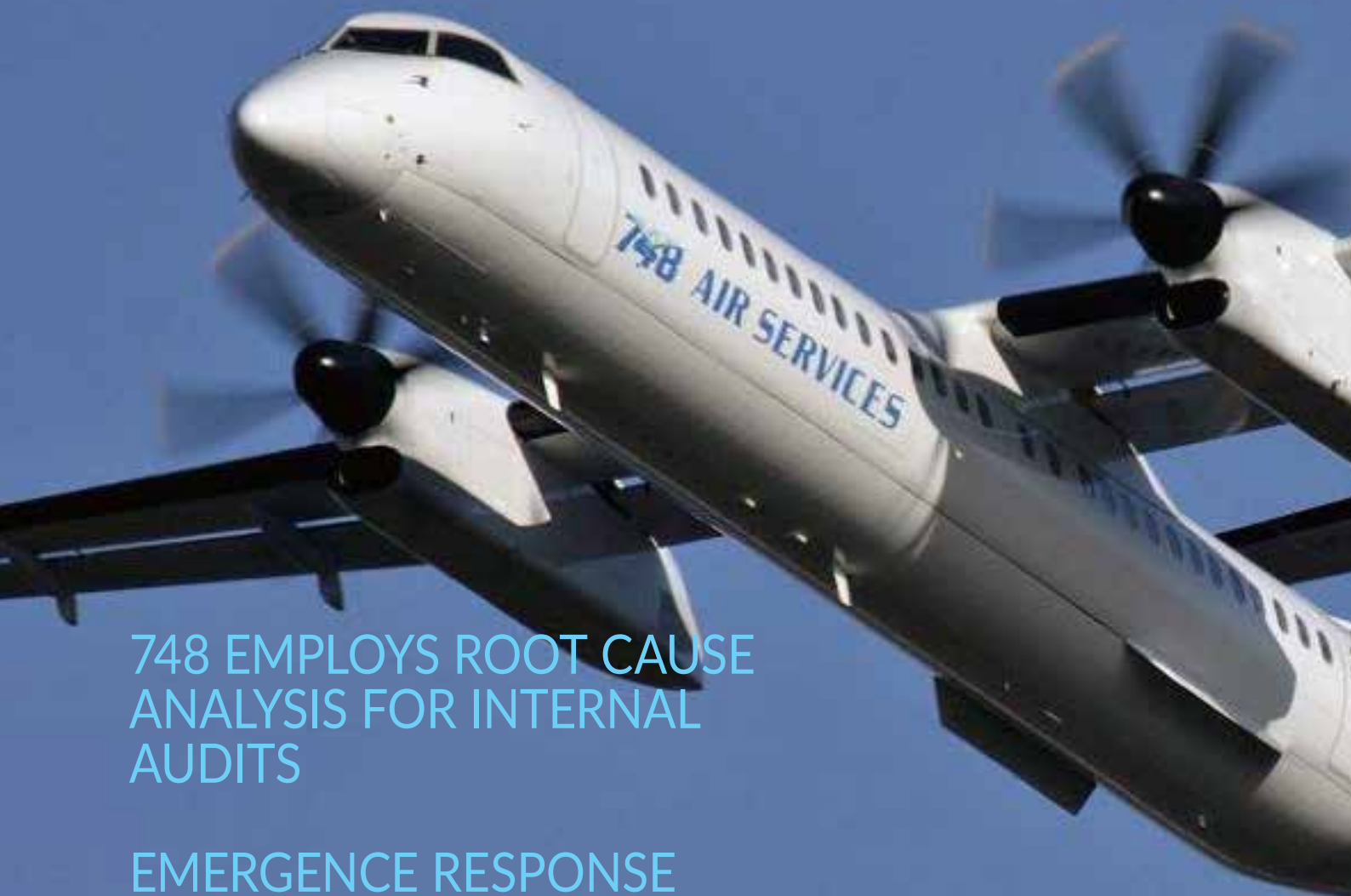
MAY— AUGUST 2016
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We go above & Beyond!

748 AIR SERVICES GETS
BARS ACCREDITATION

748 EMPLOYS ROOT CAUSE
ANALYSIS FOR INTERNAL
AUDITS

EMERGENCE RESPONSE
PLANNING TRAINING





748 AIR SERVICES GETS BARS ACCREDITATION

IT was a major achievement for 748 Air Services having received BARS accreditation from Flight Safety Foundation. The 748 team worked hard to close findings from BARS audit that was carried in March this year. The BARS program is a complete package that was developed to assist organizations with the management of their aviation risk and also provide users of aviation support with the level of safety assurance required by their respective organizations.

This is a step closer for 748 towards achieving its mission of becoming the safe and quality provider of choice to the Humanitarian and Natural resource Sectors.

The BARS standard was developed to meet an identified need to establish a common global aviation safety assessment and audit protocol.



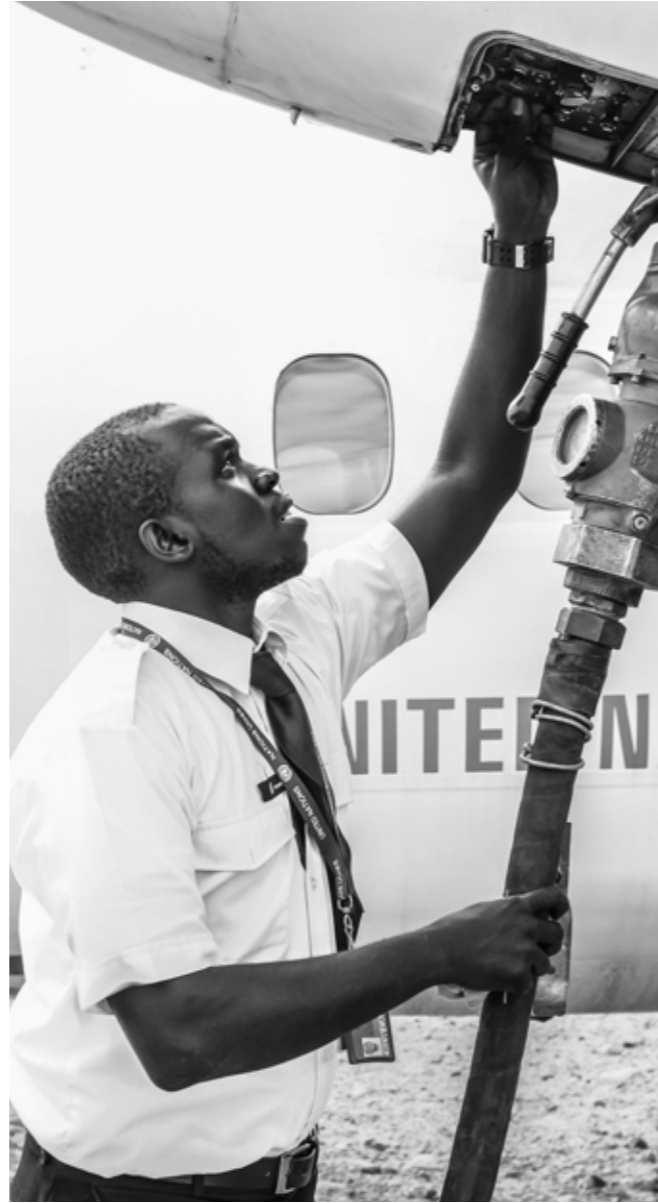
748 AIR SERVICES EMPLOYS ROOT CAUSE ANALYSIS TOOL FOR INTERNAL AUDITS

748 Air Services quality team are using Root Cause Analysis tool for their internal audits. The tool is effective in ensuring that a problem identified will not recur. Root cause analysis (RCA) is an attempt to identify and correct the root causes of a problem as opposed to correcting the symptoms. For RCA to be effective, it must be performed systematically, usually part of an investigation with conclusions and root causes that are identified are backed up by documented evidence.

748 Air Services' method of choice to conduct RCA is the "5-Y" method. This method employs a simple system of asking "Why" on the event and the series of transpiring answers from the why-questions.

748 Air Services strives to guarantee quality in all aspects of its operation.

SNAPSHOTS



HIGHLIGHTS

RE- CONSTRUCTION OF OPERATIONS CONTROL CENTER

The 748 Air Services operations control center is finally a state of the art center. The re- con- struction was completed and the unveiling is set to take place soon.



A NEW BEGINNING: 748 AIR SERVICES REVAMPS ITS WEBSITE

748 Air Services is in the process of creating a new website which is set to be launched sometime in September. The new website will be able to bring out our brand in a sophisticated yet simple way. The website will have new content, new ma- terial and additional functionality. The website will also be user friendly, responsive and interactive.



748 AIR SERVICES DIRECTORS AND STAFF RECEIVE TRAINING IN EMERGENCY RESPONSE PLANNING

748 directors, flight and ground operations staff were trained in emergency response planning by the safety department as a strategy of creating safety awareness. The training is carried out annually whose main purpose is to equip 748 staff with the necessary skills to deal with emergencies and to respond to crises within the shortest time possible in the most effective manner.



MAJOR STRUCTURAL CHANGES TAKE PLACE AT 748 AIR SREVICES

Major structural changes took place at 748 Air Services from the months of May – August. Mr. Ahmed Rashid Jibril, who is the founder and served in the capacity of Man- aging Director, stepped down and Mr. Moses Mwangi, former Director of Finance & Strategy, was appointed as the Managing Director for 748 Air Services. Mr. Jibril is currently serving as the Chairman. Mr. Rashid Abdi was also appointed as the new Commercial Director.

In addition, the company appointed a Compliance Manager as well as Directors for Safety, Security and Quality respectively.



VISION

To be the number one provider of charter services to the humanitarian and natural re- source sectors in Africa

MISSION

To be the safe and quality provider of choice to the Humanitarian and Natural Re- sources Sectors.

CORE VALUES

QUALITY & SAFETY:

We are committed to quality and safety in every aspect of our operations.

TEAMWORK:

We operate as a team and take pride and ownership in what we do.

CLIENT SUCCESS:

We are dedicated to meet our every client's needs.

We go above & beyond!